

EXPO 2020 DUBAI

COVID-19: PROTECTING THOSE AT THE HEART OF WHAT WE DO



PRECAUTIONARY MEASURES

MITIGATING RISK IN LINE WITH INTERNATIONAL AND UAE GOVERNMENT GUIDELINES

EXPO 2020 CAMPUS



100% remote working policy except for 'essential' staff



Installation of **thermal cameras**



Intensification of all sanitisation procedures + hand sanitiser units



Requirement for visitor travel history declaration (pre-UAE travel restrictions)



Cancellation of all business travel + self-isolation measures following return travel (pre-UAE travel restrictions)

ACCOMMODATION SITES

- ▶ Mandatory increase in frequency of cleaning and sanitisation processes of all facilities and surfaces
- ▶ Increased hand sanitisers provided at entrances and in corridors
- ▶ Special representatives assigned to handle suspected COVID-19 symptoms
- ▶ Closure of leisure, training and gym rooms
- ▶ Suspension of activities that gather large groups of workers
- ▶ Suspension of open buffets
- ▶ Social distancing measures established inside kitchens and dining rooms
- ▶ Individual rooms provided to vulnerable workers of senior age or with pre-existing health conditions, where possible

TRANSPORTATION



- ▶ Expo 2020 implementation of **50%** capacity in buses transporting workers
- ▶ Worker transportation subject to **deep cleaning** and **sanitisation** prior to collection of workers and after dropoff
- ▶ **Hand sanitisers** provided within worker transportation

EMERGENCY AID CENTRE

World-class medical facilities on-site

Operated by the **Dubai Health Authority**

Open 24/7

and staffed by doctors and nurses

Focused on both **wellbeing** and **incident management**



Has a fully operational helipad immediately outside, as well as **Expo's on-site ambulances**

Running a series of **health monitoring checks including temperature, pulse rate, respiratory and blood pressure** to support early detection of the virus



Those presenting symptoms of **COVID-19** would be referred to the Dubai Health Authority

EXPO 2020 SITE

REMAINS OPERATIONAL IN ADHERENCE TO UAE GOVERNMENT GUIDANCE & REGULATIONS

- ▶ The Expo site remains open in line with current UAE guidelines outlining essential work as an exception to its latest advice for the public to stay at home during the UAE's National Disinfection Programme

CONTRACTORS

WORKING TOGETHER TO MAKE SURE WORKERS ARE PROTECTED

EDUCATION & AWARENESS

Expo 2020-led communications and wellbeing briefing sessions with IP Contractors; Service Providers; Expo 2020 Contractors; Third-party Contractors

All communications include best practice guidance on:

 <p>Social distancing</p>	 <p>Sanitisation</p>	 <p>Hand hygiene</p>	 <p>Respiratory etiquette</p>
 <p>Multilingual & visual communication material</p>	 <p>Medical check-ups and emergency procedures</p>		 <p>Care for vulnerable workers</p>

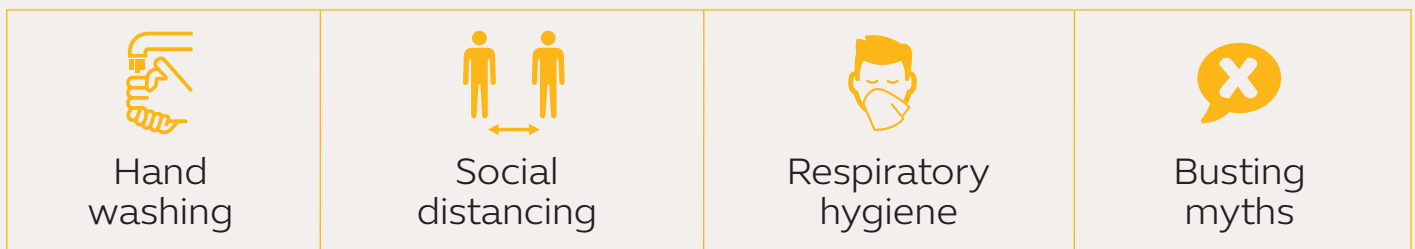
Official guidance covers:

- ▶ Compliance with UAE legal requirements across health, safety and environment
- ▶ COVID-19 risk assessments and mitigation action plans
- ▶ Guidance on communication, awareness and information dissemination
- ▶ Guidance on health, safety and welfare arrangements across sites
- ▶ Guidance on health, safety and wellbeing measures in accommodation facilities
- ▶ Guidance on protective transportation
- ▶ Requirements for reporting and recording procedures
- ▶ Health surveillance measures
- ▶ Medical emergency procedures

COMMUNICATION FACILITATING OPEN DIALOGUE

EDUCATION & AWARENESS

All contractors have carried out **COVID-19 awareness sessions** with workers, covering day-to-day protective measures including:



Awareness sessions are:

- ▶ Facilitated regularly
- ▶ Multilingual
- ▶ Supported by practical demonstrations and visual aids

WORKER VOICE

- ▶ Our freephone worker hotline enables workers to report issues anonymously and is available in eight languages
- ▶ Worker Connect – our multilingual language mobile app – also allows issues to be reported anonymously while acting as a one-stop-shop for educating workers on their rights. A new section on COVID-19 has been added to the app
- ▶ Worker welfare committees are held by contractors with an elected Expo 2020 worker representative present where issues can be raised
- ▶ Expo 2020 conducts in-person Contractor interviews to assess COVID-19 related worker concerns alongside employer responses

GOVERNANCE

REINFORCING GOVERNMENT DIRECTIVES AND EXPO 2020 GUIDANCE

- ▶ Expo 2020's Worker Welfare team is made up of global and regional experts in their field, supported by advice from world class partners
- ▶ We are working with our contractors to make sure COVID-19 related instructions are implemented as part of our overall monitoring of Expo 2020's Worker Welfare Assurance Standards
- ▶ Expo 2020 is working with government authorities to confirm Contractor adherence to COVID-19 guidelines and directives
- ▶ This applies to all IP Contractors; Service Providers; Expo 2020 Contractors; Third-party Contractors